



EM
PATH | ONLINE

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Empathy is a critical skill for building successful relationships at work. In a recent survey of 150 CEOs, 80% of them identified empathy as being key to future success.

Em-Path Online is a set of tools that clearly demonstrate why empathy is so important and how to use it.

By explaining what empathy is and what it isn't, Em-Path Online helps people to become more empathic, recognising what they are currently doing well, where they can improve and identifying how an empathic conversation works.

Benefits of Em-Path Online

1. Provides a clear understanding of the meaning of empathy and how it differs from other approaches, such as sympathy.
2. Highlights empathic behaviours that are often not intuitive for people, illustrating how they can adopt these behaviours authentically.
3. Demonstrates the impact of stronger connections with people that empathy generates, versus the less productive impacts of other approaches.
4. Provides an understanding of how empathy aligns to the value set of the organisation.
5. Helps plan and develop a journey as an empath.



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What else?

Resources and suggested next steps.



Empathy and our business

An opportunity to evaluate the current application of empathy in your organisation and how it aligns with your core values.



What it looks like

Animation illustrating empathic behaviours.



Being an empathic leader

Interactive learning – developing stronger, more productive relationships with colleagues.



Empathy facts

An infographic on empathy and its relationship with resilience, mental health, engagement, performance, achievement and success.



Taking the Em-Path

A brief overview and introduction to the Em-Path's resources.



Empathy and me

A reflective questionnaire looking at empathy skills and opportunities to develop them.



When there's none

Interactive scenarios highlighting the impact of empathy (and the lack of it) at work.



Sympathy vs Empathy

An animation illustrating what it really means to be empathic and how this differs from being sympathetic.

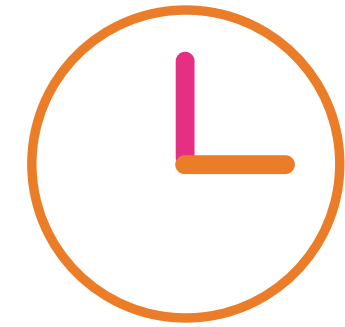


An expert view

Podcast with an expert, looking at where and why empathy makes a difference at work.



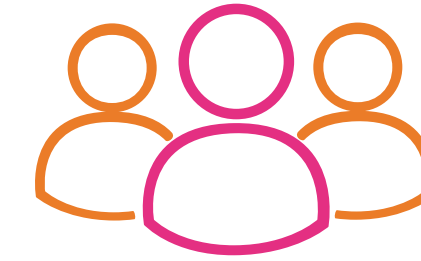
Course Overview



Time to complete: 2 hours



Course access: 1 year



Audience: Suitable for all

Technical Specification

Format

SCORM 1.2 standard learning modules

Hosting Environment

Our learning platform is optimised for the following browsers:

Edge

Chrome

Firefox

Safari

Learner Environment

Responsive content may be viewed on:

Desktop

Laptop

Mobile and Tablet devices

*If you are looking to host these courses on your own LMS, just let us know and we will package them up and send them across.

Your Questions Answered

How will Em-Path Online help me at work?

Empathy is a skill which will become increasingly critical in the workplace. It can make the difference between productive, successful relationships and more superficial and possibly conflictual relationships. Em-Path Online is designed to help people to gain a better understanding of the power of empathy and to develop their skills in this area.

How long will it take to complete?

Em-Path Online is a series of tools, which can be used flexibly. In total, it will take no more than two hours to go through the materials.

Can we come back and use the materials again after we've completed the training?

Yes. As long as you hold a licence to use Em-Path Online you can use the materials as much as you wish.

How many people in my organisation can have access to Em-Path Online?

As many as you need to – there is no limit.

How is Em-Path Online different to other training on this topic?

Em-Path Online is a series of flexible tools, not a training course. You can choose where you want to focus your effort, for example understanding what empathy is, exploring the benefits, deciding how to become more empathic, and work with the tools that best meet your needs.

What techniques does Em-Path Online use to help me learn?

Em-Path Online uses interactive learning with different workplace scenarios, animation, documents and questionnaires, enabling you to explore the topic in multiple different ways.

Will we be able to use Em-Path Online on our mobile devices?

Yes – it is designed for all types of device.

Is Em-Path Online available in other languages?

It is available online in English only at present. If you require other languages, let us know and we will come back to you with prices and timescales.

Can Em-Path Online incorporate scenarios specific to an organisation or sector?

We are able to customise all our materials - let us know your requirements and we will come back to you with prices and timescales.



Prices

Number of Licences	Price per Licence (Ex. VAT)	
1-49	£59	
50-249	£54	8% saving*
250-499	£49	17% saving*
500+	£39	34% saving*

*Displayed pricing represents an 8% or more saving per licence compared to the price of the first tier of 1-49 licences at £59.

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